

.....  
Date and place

**Company details:**

<b>Company name</b>	
<b>Company registered offices address</b>	
<b>Tax ID No.</b>	

**Contact person details:**

<b>Name and surname:</b>	
<b>Phone no.</b>	
<b>E-mail address</b>	

**Subject of the complaint:**

<b>Agreement number</b>	
<b>Registration number of the Vehicle/GBOX ID<sup>1</sup></b>	
<b>Description of the fault<sup>2</sup></b>	
<b>Remarks</b>	

.....  
Customer's stamp and signature

<sup>1</sup>To be filled in when the Complaint concerns the Service for the selected Vehicle.

<sup>2</sup>The complaint shall be rejected if no description is provided.

Detailed terms and conditions of the Complaints are available in the Regulations for the provision of Services by INELO, which is an integral part of the Agreement.